

# VA EMERGENCY BILLING CARD

## First Responder / Non-VA Instructions

Take this Veteran to a VA Medical Center if medically stable and within 40 miles. If you must take Veteran to a non-VA hospital, see next step.

Inform ER staff that Veteran is a patient of VANCHCS.

Hospital staff must notify VA within 72 hours at (844) 724-7842 or <https://emergencycarereporting.communitycare.va.gov>

**For billing related questions, call: (877) 881-7618**

## **Veteran or Caregiver Instructions**

**CALL 911** if Veteran is experiencing a life-threatening medical emergency.

Show this card to the **ambulance personnel** and to **hospital emergency room staff.**

Notify VA within 72 hours: (844) 724-7842 or  
<https://emergencycarereporting.communitycare.va.gov>.

***Notification is not a guarantee of payment.***